

Datasheet

Citrix XenDesktop

Deliver desktops and apps on-demand to every user



INTRODUCTION

Desktop virtualization is a set of mainstream technologies that optimize the delivery of desktops, applications and data to users. The operating system, apps and data are decoupled from the underlying PC hardware and moved to the datacenter, where they can be centrally managed and secured. Instead of juggling thousands of static desktop images, IT can manage and update the OS and apps once, from one location, then deliver desktops and apps that are customized to meet the performance, security and mobility requirements of each individual user.

CITRIX® XENDESKTOP®

XenDesktop is a desktop virtualization solution that transforms Windows desktops and applications into an on-demand service available to any user, anywhere, on any device. With XenDesktop, you can securely deliver individual Windows, web and SaaS applications, or full virtual desktops, to PCs, Macs, tablets, smartphones, laptops and thin clients—all with a high-definition user experience.

XenDesktop is a comprehensive desktop virtualization solution that includes all the capabilities required to deliver desktops, apps and data securely to every user in an enterprise. Trusted by the world's largest organizations, XenDesktop has won numerous awards for its leading-edge technology and strategic approach to desktop virtualization.

XenDesktop helps businesses:

- Enable virtual workstyles to increase workforce productivity from anywhere
- Leverage the latest mobile devices to drive innovation throughout the business
- Rapidly adapt to change with fast, flexible desktop and app delivery for offshoring, M&A, branch expansion and other initiatives
- Transform desktop computing with centralized delivery, management and security

A complete line of XenDesktop editions lets you choose the ideal solution for your business needs and IT strategy. XenDesktop VDI edition, a scalable solution for delivering virtual desktops in a VDI scenario, includes Citrix HDX technology, provisioning services, and profile management.

XenDesktop Enterprise edition is an enterprise-class desktop virtualization solution with FlexCast delivery technology that delivers the right type of virtual desktop with on-demand applications to any user, anywhere. The comprehensive Platinum edition includes advanced management, monitoring and security capabilities.

Features and benefits

Main features	Benefits
<ul style="list-style-type: none"> ■ Supports any device, anywhere 	<ul style="list-style-type: none"> ■ Users can access their virtual desktop and subscribe to corporate applications on-demand from any PC, Mac, thin client, tablet or smartphone. This enables virtual workstyles, device flexibility, business continuity, and user mobility.
<ul style="list-style-type: none"> ■ Deliver high-def user experience, even in 3D 	<ul style="list-style-type: none"> ■ Citrix HDX technology gives users an experience that rivals a local PC, even with voice, video and 3D graphics applications.
<ul style="list-style-type: none"> ■ Deploy virtual desktops and apps for any use case 	<ul style="list-style-type: none"> ■ IT can deliver every type of virtual desktop—from simple and standardized, to high-performance and personalized—using a single solution specifically tailored to meet the performance, security, and flexibility requirements of each user.
<ul style="list-style-type: none"> ■ Any Windows, Web or SaaS Application 	<ul style="list-style-type: none"> ■ With XenDesktop, you can provide your workforce with any type of application they need, including Windows, web and SaaS apps. Citrix Receiver seamlessly integrates them all into a single interface, so users only need to log on once to have secure access to all their applications.
<ul style="list-style-type: none"> ■ Transforms IT with open, scalable and proven technology 	<ul style="list-style-type: none"> ■ XenDesktop provides a powerful desktop computing infrastructure and an open architecture that's easy to manage and support and works with existing hypervisor, storage, Microsoft, and system management infrastructures, with complete integration and automation via a comprehensive SDK.
<ul style="list-style-type: none"> ■ Single-instance management 	<ul style="list-style-type: none"> ■ Rather than juggling thousands of static machine images, IT can maintain one master copy of desktop images while preserving the personalization that users need. This dramatically reduces maintenance efforts and cuts datacenter storage costs up to 90 percent.
<ul style="list-style-type: none"> ■ Data security and access control 	<ul style="list-style-type: none"> ■ An integrated hardened SSL VPN with advanced, policy-based access control lets you give users encrypted access to desktops, applications, and valuable intellectual property from anywhere while eliminating the risk of data theft or loss.

Offering

EDITIONS

Citrix XenDesktop has three editions designed to enable everything from smaller, entry-level implementations to enterprise-wide desktop delivery.

VDI Edition – Scalable VDI-only solution for delivering virtual desktops that includes Citrix HDX technology, provisioning services, profile management, and StorageLink technology.

Enterprise Edition – Enterprise-class desktop virtualization solution with FlexCast delivery technology that delivers the right type of virtual desktop with on-demand applications to any user, anywhere.

Platinum Edition – Comprehensive enterprise-class desktop virtualization solution with advanced management, monitoring, and security

An overview on the features by edition can be found at

<http://www.citrix.com/English/ps2/products/subfeature.asp?contentID=2300383>

For more detail download the Citrix XenDesktop datasheet

http://www.citrix.com/site/resources/dynamic/salesdocs/DataSheet_XenDesktop.pdf

XENDESKTOP RELEASES IN PRIMERGY ENVIRONMENTS

Fujitsu offers the VDI, Enterprise and Platinum Edition in SKUs for 10, 50 and 100 user or device connections and upgrade options between the editions.

All XenDesktop components except to the hypervisor for desktop hosting are running as applications. Their system requirements for the PRIMERGY servers are outlined in the product-specific documentation available for each component at <http://support.citrix.com/productdocs/>. Citrix XenServer is part of the XenDesktop editions and the preferred hypervisor. It is released by Fujitsu and certified by Citrix on several PRIMERGY servers; see separate datasheet “Citrix XenServer” for details.

MANDATORY SUBSCRIPTION ADVANTAGE

SA is an update service entitling customers to receive the latest releases and new versions of the XenDesktop Editions. SA is mandatory for at least one year and bundled with the related license. Fujitsu offers one and three year SA. The SA can be renewed for one year prior to the end of the SA term.

FUJITSU SERVER MANAGEMENT WITH ServerView

ServerView is able to manage PRIMERGY servers by means of the ServerView agents that Fujitsu provides for the operating systems, on which the Citrix XenDesktop components run. For the XenServer component there is a downloadable supplement image available. Main functionalities are:

- Management of the physical machine
- ServerView RAID for configuration and management of the RAID controllers in the physical machines
- Management of the virtual machines under the guest operating systems Windows and Linux
- Remote access via onboard Integrated Remote Management Controller (IRMC), Remote Management Controller (RMC) or Baseboard Management Controller (BMC)
- Access to the hardware for diagnostic purposes in the event of a failure.

SUPPORT

Fujitsu offers optional proactive and reactive maintenance services for Citrix XenDesktop in two variations of Packs with different contract types and service times.

The ServicePacks are adapted to the various Citrix products and offer full reactive maintenance services at 5x9 or 7x24 service times with a duration up to 36 months.

The CallPacks “Admin Support” and “FlexPack” define a specific number of calls or hours that can be used for consultation services (proactive) and/or for fault elimination services (reactive). The service levels for the reactive support are 7x24 order acceptance with a reaction time of 4h for normal and 2h for mission-critical inquiries, respectively. Service times for the reactive support are 5x9h or 7x24h.

For details see the datasheet at

http://ts.fujitsu.com/services/maintenance_support/software_services.html

WARRANTY

Class: C

CONDITIONS

This software product is supplied to the customer under the Citrix conditions as set forth in the EULA of the Citrix software at <http://www.citrix.com/English/ps2/licensingPrograms/>

PRODUCT ACCESS

For each ordered SKU Fujitsu delivers an access key for downloading the software and related license key and for SA activation. With the access key please register at <http://www.citrix.com/mycitrix>. The ServerView agents and the XenServer related supplement image for the ServerView Suite can be downloaded from

<http://support.ts.fujitsu.com/com/support/downloads.html>

More information

Fujitsu OPTIMIZATION Services

In addition to Citrix XenDesktop Fujitsu provides a range of platform solutions. They combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships.

Dynamic Infrastructures

With the Fujitsu Dynamic Infrastructures approach, Fujitsu offers a full portfolio of IT products, solutions and services, ranging from clients to datacenter solutions, Managed Infrastructure and Infrastructure as a Service. How much you benefit from Fujitsu technologies and services depends on the level of cooperation you choose. This takes IT flexibility and efficiency to the next level.

Computing products

www.fujitsu.com/global/services/computing/

- PRIMERGY: Industrial standard server
- SPARC Enterprise: UNIX server
- PRIMEQUEST: Mission-critical IA server
- ETERNUS: Storage system
- BS2000 mainframes

Software

www.fujitsu.com/software/

- Interstage: Application infrastructure software
- Systemwalker: System management software

More information

Learn more about Citrix XenDesktop, please contact your Fujitsu sales representative, Fujitsu business partner, or visit our website.
www.ts.fujitsu.com

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at:
www.fujitsu.com/global/about/environment/



Copyright

© Copyright 2012 Fujitsu Technology Solutions
Fujitsu, the Fujitsu logo are trademarks or registered trademarks of Fujitsu Limited in Japan and other countries. Other company, product and service names may be trademarks or registered trademarks of their respective owners.

Disclaimer

Technical data subject to modification and delivery subject to availability. Any liability that the data and illustrations are complete, actual or correct is excluded. Designations may be trademarks and/or copyrights of the respective manufacturer, the use of which by third parties for their own purposes may infringe the rights of such owner.

Contact

FUJITSU Technology Solutions GmbH
Address: Heinz-Nixdorf-Ring 1, 33106 Paderborn, Germany
Phone: +49 5251/525-2182
Fax : +49 5251/525-322182
E-mail: alfons.michels@ts.fujitsu.com
Website: www.ts.fujitsu.com/
2012-08-31 EN